# **Michelle Management**



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Expected: May 2017

## **EDUCATION**

# University of Southern California, Viterbi School of Engineering

Masters of Science, Engineering Management | GPA: 4.0

• Coursework: Data Warehousing, Business Intelligence and Data Mining, Project Management, Financial Accounting Analysis, Enterprise Wide Systems, Management of Engineering Teams, Decisions and Statistics

## Walchand College of Engineering, Shivaji University, India

May 2015

Bachelors in Technology, Computer Science and Eng. | GPA: 3.38

• Coursework: Design and Analysis of Algorithms, Software Engineering, Pervasive Computing, Engineering Economics

## **TECHNICAL SKILLS**

Software: Tableau, SAP ERP, Crystal Ball, JMP, MS Project, Oracle Xpress 10g, Visual Studio, Weka, MS Office, Eclipse

Languages: SQL, Java, C#, HTML, PHP, C, C++, JavaScript, CSS (Novice), JSP

Online Courses: Power Searching with Google, Entrepreneurship (University of Maryland: Coursera)

Certification: SAS Certified Predictive Modeler Using SAS Enterprise Miner 13

### **EXPERIENCE**

## e-Services Intern - SoCalGas, Los Angeles

Jul' 16 - Current

- Enabled Intelligent Support in OpinionLab tool, analyzed 3500 feedbacks to uncover problems in 'My Account' portal
- Identified gaps in existing analytics framework, proposed solutions to bridge them in Customer Strategy Department

## Grader - University of Southern California

Jan' 16 - May 16

- Courses: ISE 500: Decisions and Statistics, ISE 544: Management of Engineering Teams
- · Set criteria, and grade assignments and homework; monitor discussion boards and provide weekly feedback

### **ACADEMIC PROJECTS**

## **ERP Simulation Game for Muesli Manufacturing Company**

Aug' 15 - Nov' 15

- Executed cash-to-cash business cycle on SAP R/3 platform, with make-to-stock approach
- Performed planning, procurement, production, sales, marketing, inventory management and accounting using MM, PP, SD and FI modules; formulated marketing strategy, achieved and maintained productivity of 85%

## **Management of Engineering Team Project**

Aug' 15 - Nov' 15

- Acquired leadership and team building foundation concepts and applied tools and techniques to motivate teams, manage conflicts effectively and give constructive criticism by SBI feedback
- Implemented forming-storming-norming-performing techniques, used MBTI to build productive teams, led a team of 5 for globe-trotting project; walked through four other projects in a multi-cultural environment

### **Data Driven Analysis of TESLA MOTORS**

Sept' 15 - Nov' 15

- Researched, analysed and presented Tesla's culture, history, financial status, revenue, market trends and business strategy in terms of competitors; applied statistics for decision making with partial information in uncertain environment
- Using Excel, charted data distributions, performed estimations, hypothesis testing and ANOVA

# **Behavior Analysis and Exit Management (Sponsored)**

Jan' 15 - May 15

- Classified behavior in crowded events, using EmguCV in C#, achieving 97% accuracy for panic category
- Tracked public motion with optimised performance; notified the event attendees about congestion in exits, maximizing infrastructure throughput

## LEADERSHIP EXPERIENCE

### Associate Board Member, Engineering Management Student Association (EMSA)

Nov' 15 - Current

Connect students with alumni; organize information sessions and mixers

# Senator (ISE), Viterbi Graduate Student Association (VGSA)

Sept' 15 - Jan' 16

• Act as a liaison between graduate office and ISE department students; express student concerns and implement resolutions

## **COMPETITIONS**

#### Finalist – Marshall Datathon 2016

Mar' 16

• Performed statistical modelling, predictive analytics and business insights for Paramount Pictures, Inc.

## Masters of Engineering Management Program Consortium - Business War Simulation Game

Feb' 16

• Developed business strategy and decisions for an automobile firm